



MaineCare Accountable Communities

A. Respondent Information

1. Would you provide your contact information so we can clarify responses to questions, if needed?

Name	
Title	
e-mail	
Best phone to reach you	

B. Selecting Interventions

1. What intervention(s) were selected/implemented by your organization to achieve the goals of the Accountable Communities (AC) effort?
2. What population(s) or segments of patients were targeted for the intervention? For example, diabetic patients, COPD patients, etc.
3. What were the components of the intervention(s) for each population targeted? For example, for diabetics the intervention was X; for members with COPD, the intervention was Y; etc.
4. What departments or functions within your organization participated in the selection of the populations and intervention(s)?
5. Why was the intervention(s) selected? What factors were considered?
6. What other interventions were considered but not selected?

C. Implementation of the targeted Interventions

1. How are practices and providers recruited or informed about the intervention(s)?
2. Which departments or functions are in charge of coordinating the implementation of the intervention(s)?
3. What part of the intervention is done centrally, versus what is done at the practice level?
4. Who is involved within the practices and what are the roles of different staff? For example, Physicians do xx, Nurse Practitioners do xx, etc.?
5. How supportive are the staff at the practices for the intervention(s)? (Very supportive, somewhat supportive, neither supportive nor unsupportive, somewhat unsupportive or very unsupportive)
6. Are different staff at practices more or less supportive, which ones? What are the reasons for this?
7. What training or other support is provided for practices and providers?
8. How important is the Health Home (HH) program to the implementation of the intervention(s)? (Very important, somewhat important, neither important nor unimportant, somewhat unimportant and very unimportant). What are the reasons for this?
9. Could the intervention(s) be as effectively implemented without the HH model? (Yes, No) Why do you say that?
10. What aspects of the intervention(s) could be improved? What are the lessons you learned?

11. What, if any, existing non provider based programs or community based interventions were used to support or leverage the targeted AC interventions? (For example, food pantries, programs to help fund air conditioners, free exercise classes, promotion of walking trials, etc.)

D. Interventions to impact diabetes outcomes

1. Has your organization implemented and strategies or activities as part of your Accountable Communities initiative to impact improved diabetes outcomes? (Check all that apply)

Regular HbA1c testing,

Regular eye exam,

Regular foot exams,

Monitoring use of anti-psychotic medications & impact on physical health

Increased care coordination/education of patients with diabetes who have frequent

ED/inpatient admissions,

Neuropathy screening,

Blood pressure (BP) management,

Weight management (diet/nutrition counseling),

Lifestyle coaching (activity/exercise),

Referral to diabetes educator,

Other

2. What has been effective or has not been effective? What would you say are the reasons for this?

E. Care Coordination -Anti-Psychotic Screening Intervention

1. What care coordination strategies do you or your organization use to ensure screening for patients who take anti-psychotic medications?

F. Patient Involvement in Accountable Care intervention

1. How were patients being engaged in the design of the Accountable Communities (AC) effort?
2. What is the impact of involvement of MaineCare patients in the governance of the AC?

F. Measurement

1. How effective have the intervention(s) been with respect to health outcomes? (Very effective, somewhat effective, neither effective nor ineffective, somewhat ineffective, or very ineffective.) Why do you say that?
2. How effective have the intervention(s) been financially? (Very effective, somewhat effective, neither effective nor ineffective, somewhat ineffective, or very ineffective.) Why do you say that?